

## Contact

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## Top Skills

Microsoft Power BI Dashboard  
(beginner)

Microsoft Word

Teamwork

## Languages

Russian

English

Estonian

## Certifications

Customs broker license

XML from Beginner to Expert

BI Dashboards with Power BI  
Course

Learn Java Course

# Dmitri Karzikov

IT Business Analyst in Logistics and Customs  
Tallinn Metropolitan Area

## Summary

I am a highly motivated specialist with over 12 years experience in logistics, 5 years in customs brokerage and over 2 years in IT Business Analysis.

## Experience

### e-Origin

IT Business Analyst in Customs area

March 2024 - Present (4 months)

Tallinn, Harjumaa, Estonia

### Cybernetica

Information Technology Business Analyst

November 2023 - January 2024 (3 months)

Tallinn, Harjumaa, Estonia

### Eurora

Information Technology Business Analyst

July 2021 - October 2023 (2 years 4 months)

Tallinn, Harjumaa, Estonia

IT Business Analysis of customs and logistics

- investigating customs processes of EU member states (technical and legal flows)
- describing processes block-by-block
- based on the analysis - assisting in engineering an automatic IT system and carrying out integration with customs of other EU members. Really enjoyed it!

### eCargoWorld Estonia OÜ

Sales Manager

November 2013 - July 2020 (6 years 9 months)

Tallinn, Harjumaa, Estonia

- forwarding (airfreight worldwide, road freight in EU and CIS countries)
- active sales
- administration

StorenLand OÜ

Freight Forwarder

October 2012 - November 2013 (1 year 2 months)

Tallinn, Estonia

- control of delivery process
- participation in exhibitions
- presentations/sales materials
- active sales
- administration

ACE Logistics Estonia AS

Sales consultant

June 2010 - August 2012 (2 years 3 months)

Active sales (logistics services)

Olde Hansa medieval restaurant and shoppe

storekeeper (perishables and food)

2007 - 2007 (less than a year)

maintaining inventory control of a food warehouse, helping with the restaurant

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## Education

Tallinn University of Applied Sciences

Bachelor's degree, Transport and Logistics · (2006 - 2010)

Tallinn University

Master's degree (unfinished), Computer Games and Programming

Skills · (September 2016 - December 2017)

Tallinna 53.Keskkool

· (1994 - 2006)