

This privacy statement is for the users of the Siip app or a 'trusted by Siip app'.

Siip Custodian BV and its group companies (hereinafter jointly referred to as: Siip) offer many different services. All services are based on your own control over your personal data. The user always has control over the data that is shared. This privacy statement applies to the Siip app and the “trusted by Siip” apps offered by Siip. Due to the nature of the Siip app's services, Siip shares data with other parties at your request and with your explicit permission. Siip ensures that no unnecessary data is shared.

In this privacy statement you can read how we handle your personal data when you use the Siip app or software. You can read here which data we process about you and what influence you have on it. You can trust that we will handle your personal data with care. Read the Privacy Statement before making certain choices.

OUR PROMISES

- What's yours is yours. Siip stores your data securely on your own phone. You decide when and with whom you share your data.
- You only share your data via the Siip app if you give explicit permission for this. So you decide what happens to your data.
- Only necessary data is shared exclusively with parties affiliated with Siip's services.
- You can easily view, adjust and delete your data yourself.
- Siip never sells your personal information to others.

1 | WHO IS RESPONSIBLE FOR THE PROCESSING OF YOUR DATA?

Siip Custodian BV, Eekwal 14 in Zwolle is the controller for the processing of your data in the Siip app. Your data in the Siip app is processed by Siip to create the Siip account and to provide the identification service. Once your personal data for the provision of the identification service is provided with your consent to the affiliated company to provide you with access to that company's services, that company is the controller for the processing of your data. Siip is then the data processor.

2 | WHICH DATA AND HOW IS THIS DATA USED VIA THE (TRUSTED BY) SIIP APP?

The (Trusted by) Siip app is one of the apps that Siip offers. Siip uses a digital safe on your smartphone, which is filled with your data. We only share your personal data with your permission to an affiliated company, so that they know who you are. Which data is stored securely encrypted in the safe, how this data is used and for what purpose and for how long we store your data is determined specifically for the (trusted by) Siip app. In your profile of the Siip app you can see what data is stored on your device and what choices you can make yourself.

3 | USE OF PERSONAL DATA FOR THE EXECUTION OF THE AGREEMENT

What are personal data?

Personal data says something about you. Examples of personal data are name, email address, age and date of birth. Siip creates a Siip account for each user of the app. To create this account, Siip needs the following personal data from you:

- 06 number and/or e-mail address: this is checked via the verification code, which you receive by SMS or e-mail.

This data is necessary to perform the service in accordance with the terms and conditions of this app. After this information has been provided by you and tested by us, it will be stored securely encrypted, together with your Siip customer number at Siip. When you close the Siip account, your personal data will be destroyed by Siip. Below is described how you can cancel your Siip account.

4 | USE OF PERSONAL DATA WITH YOUR AUTHORIZATION

Obtain and save in the Siip app

For certain activities related to the services of the affiliated company, Siip requires additional information from you. If this information is necessary for the execution of the agreement, Siip will explicitly ask you to supplement this information in the app.

Provided from the Siip app

You decide to whom you want to provide the information. When scanning the QR code, or by accepting “rights” such as a ticket offered by one of the affiliated companies, the Siip app shows which service is offered by whom. By agreeing in the Siip app, the requested data is shared with the company, so that the company can check whether you have access to their services. You may independently consent to the provision of your personal data if you are 16 years or older. Are you younger than 16 years old? Then you must have permission from your parent(s) or guardian for this.

Revoke consent

You can withdraw your consent for us to store your data in the Siip app. This can be done via the delete account button in the Siip app itself. Or contact forgetmij@siip.app to start the procedure. We will delete the data that we initially received with your permission. After that, you can no longer use the relevant service. It is necessary that you delete the Siip app yourself.

5 | SHARING YOUR DATA WITH THIRD PARTIES

What we do not do:

Siip does not provide your data to third parties for marketing, sales and/or other purposes than those described in this privacy statement.

What we do:

At your request and with your permission, Siip facilitates the sharing of your data with affiliated companies for identification and verification, with which that affiliated company can provide you with access to that company's services. Only companies and institutions that purchase Siip services from Siip belong to this group. Below you can read what kind of service providers these are.

Our service providers

We are not allowed to simply give your personal data to other parties: there are rules for that. We only work with companies that provide guarantees regarding security and privacy. That is what we mean by 'trusted by Siip'. The services offered by these service providers are subject to that company's own privacy policy.

Competent public bodies/authorities

Siip is required by law to provide your data to third parties in some cases. Our supervisors such as the Netherlands Authority for Consumers and Markets, the Tax Authorities, the Public Prosecution Service and other government agencies can request your personal data from us. The law states when we must provide it. This could include the provision of data in the context of a criminal investigation.

6 | ON WHAT BASIS DO WE PROCESS YOUR PERSONAL DATA?

Of course, we are not allowed to simply request and use your personal data. The law states that this is only allowed if there is 'a basis for the processing'. This means that we only ask you to share your data if there are one or more of the following reasons:

Agreement

You may personally use the (trusted by) Siip app if you have a smartphone and a valid ID. Have you downloaded the Siip app and accepted the terms and conditions? Then we have an agreement for using the Siip app. We need a number of personal data to process access/identification requests. You can easily identify yourself in the Siip app with your ID. Your data will only leave your smartphone if you give explicit permission for this. For example, if you conclude an agreement with an affiliated company, for example to buy a (festival) ticket or make a hotel booking.

Necessary for the execution of the agreement

In order to provide the services, some personal data may be necessary. This may mean that if you do not want to share the data, the service cannot be provided.

Legal basis

Sometimes the law stipulates that certain data must be recorded and retained. Consider the legally required night register when staying overnight in a hotel.

Permission

In order to use your profile in the Siip account, we need additional information from you to use the app for specific services from a company that requires this information. You can provide this additional information yourself. Consider your mobile phone number. We store this data on your smartphone for your use of the Siip app. We check whether you actually have access to the mobile telephone number by sending a text message and/or a verification email.

We also ask you for permission to provide personal data to the affiliated company in order to use specific services from that company. We only share your personal data with an affiliated company if you have given us permission to do so. You can read more about this under 'The use of data with your consent'.

7 | OTHER INFORMATION PROVISION

We can send you push messages to let you know when there is news about the Siip services. Think of:

- New functionalities of the app.
- A service message about a service you have purchased.

You can always turn off these messages via the settings of the Siip app and on your smartphone.

8 | SECURITY AND RETENTION OF YOUR PERSONAL DATA

We do our utmost to protect your data as much as possible:

- We continuously invest in our systems, procedures and people.
- We train our people to handle your data safely and carefully
- We store the personal data securely encrypted on your device.
- We provide personal data securely.
- We will inform you personally in case of privacy or security problems.

We store your 06 number and/or email address as long as you use the Siip services and have the app.

9 | CHANGES AND CONTACT

Siip continues to develop and optimize its services. This Privacy Statement may be amended as a result. You will be informed about this as soon as you open the app again.

Contact

We have a data protection officer within Siip, Jan Brink. If you have any questions about the use of your personal data by the Siip app, please send an email to privacy@siip.app. You can also send an email to: privacy@siip.app if you have any ideas or complaints about the processing of personal data for Siip. We are happy to help you! Do you disagree with the way we handle your personal data? Then you can submit a complaint to us. This can also be done with the Dutch Data Protection Authority.