



Denzel Satterfield · 3rd

IT Support Specialist

Atlanta, Georgia, United States · [Contact info](#)

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About

Solution-oriented, highly analytical, and resourceful candidate with over 7 years of Microsoft support, technical troubleshooting, end-user service, and network experience. Detail-oriented with demonstrated skills in developing and implementing technological solutions. Rebuild desktops and laptops, scheduled work and ordered parts. Team player with a reputation for flexibility, dependability, and providing excellent end user service and the tena ...see more

Services

Computer Networking · Backup & Recovery Systems · Computer Repair · Cybersecurity · Data Recovery · Home Networking · Telecommunications · Network Support

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Activity

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Experience

**Junior System Administrator**
Verida · Full-time
Oct 2022 - Present · 1 yr 11 mos
Villa Rica, Georgia, United States · On-site

Maintains and provides advice and recommendations on managing Windows, Linux and or Mac systems. Ensured all monitor computer systems are upgraded, installing, and configuring application softv ...see more

SQL, Network Administration and +4 skills

**Reality Execution/ Project Manager**
Walmart · Full-time
Jul 2021 - Oct 2022 · 1 yr 4 mos
Atlanta, Georgia, United States · On-site

Provided and supported the implementation of business solutions by establishing work relations and partnerships with key stakeholders. Ensuring all business need were met and identify within a tir ...see more

SQL, Network Administration and +4 skills

**Information Technology Infrastructure Specialist**
Cloudmed, an R1 company · Full-time
Sep 2020 - Jul 2021 · 11 mos
Atlanta, Georgia, United States · On-site

Maintains and provides advice and recommendations on managing Windows, Linux and or Mac systems. Ensured all monitor computer systems are upgraded, installing, and configuring application softv ...see more

SQL, Network Administration and +4 skills

**Application Support Specialist**
PacSun Corporate Headquarters · Full-time
Oct 2019 - Sep 2020 · 1 yr
United States · Remote

Effectively analyze and determine the issue to resolve SFS/BOPIS issues and properly document and resolve SFS label printing issue. Partner with Third Level Support vendors to resolve issues requiring esc ...see more

SQL, Network Administration and +4 skills

**POS Tier II Specialist**
AT&T · Full-time
Aug 2015 - Oct 2019 · 4 yrs 3 mos
Atlanta, Georgia, United States · On-site

Effectively diagnose, troubleshoot, and resolve a range of software, hardware and, internet connectivity issues that have been escalated from Tier I. Properly provide technical assistance for Ingenico IS ...see more

SQL, Network Administration and +3 skills

Show all 6 experiences →

Education

**Atlanta Technical College**
Associate's Degree, Computer Science
2014 - 2016
Grade: 3.4 GPA

Courses completed
-Computer Concepts...

...see more

Volunteering

**Non-profitable organization**
E&E orginazation
Apr 2008 - Aug 2008 · 5 mos

Skills

SQL

5 experiences across Verida and 4 other companies

1 endorsement

LAN-WAN

5 experiences across Verida and 4 other companies

1 endorsement

Show all 27 skills →

Courses

Scotts SQL Learn It First

Associated with Atlanta Technical College

Languages

English

Organizations

Military

Yes · Feb 2011 - Jun 2019

Interests

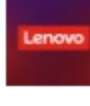
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Manager, IT Technical Support at InComm Payments

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**Valerie C.** · 3rd
Advanced Retail Support - IT Tier 2 Port Support Specials...

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**Kristina Jones** · 3rd
CSM, CSPO | IT Professional II at Georgia Tech Research...

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**Iryna Kaplun** · 3rd
Marketing Manager | Biz Dev | Advisor

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**Alex J** · 3rd
Senior Blockchain Engineer at Verida

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People you may know

From Denzel's industry

**Deborah Avila**
Lead UI/UX Designer, Art Director

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**Damaris B.**
--

+ Connect

**Lidia Callejas**
Especialista de Mercadeo Corporativo

+ Connect

**Camilo Istvan** · 
Soporte de aplicaciones | Estudiante de Analista...

+ Connect

**Andrés Ponce**
AI Engineer

+ Connect

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